



July 29, 2019

Dear Provider,

As part of the Statewide Medicaid Managed Care program we are proud to announce the partnership of **Molina Healthcare and HHAExchange**. On December 1<sup>st</sup>, 2018 HHAExchange went live in Florida with several Medicaid Managed Care Organizations (MCOs) providing a single EVV solution for their LTC and MMA provider network. We are excited to announce Molina Healthcare will also utilize the HHAExchange platform for our LTC and MMA provider networks. Providers will have the ability to use HHAExchange to service Molina Healthcare members starting **October 1<sup>st</sup>, 2019**.

If you are a provider currently utilizing HHAExchange for one or more Florida MCOs, we will begin loading authorizations in September 2019 for services starting October 1<sup>st</sup>, 2019. The remaining portion of this communication applies to providers new to HHAExchange.

#### **The HHAX Platform**

Through the HHAX platform we will be able to provide new cases to you, create and manage authorizations, confirm visits, submit claims and communicate – all in real-time. We also offer free EVV solutions to providers and free data integration options for providers who already have an EVV solution.

- Option 1 – Use your existing EVV and import that data into HHAExchange
- Option 2 – Use Free EVV tools from HHAExchange

Molina will require providers to use HHAExchange to submit confirmed visits and bill directly to us through the free HHAExchange Portal effective Oct 1<sup>st</sup>, 2019.

In addition, our network of providers will benefit by leveraging the HHAExchange Portal for workflow efficiencies, including:

- Receive recipient demographics and authorizations electronically in real-time from multiple MCOs
- Real-time, two-way messaging with multiple MCOs
- Bill multiple MCOs for confirmed visits
- Eliminate denials with pre-bill scrubbing
- Free scheduling module to manage schedules online in real-time
- Free EVV solution to electronically track time and attendance
- Interface with your agency management system / EVV system (Open Model)
- Be prepared for EVV compliance when the AHCA mandate takes effect in October 2019

#### **HHAExchange Portal Configuration and Info Session Registration**

In order for HHAExchange to configure your new Provider Portal, we ask that you promptly complete the HHAExchange Provider Portal Configuration Questionnaire by going to <https://hhaexchange.com/fl-provider-reg> no later than 08/26/2019. Once you have completed the questionnaire you will be prompted to register for an Information Session and Training.



**HHAX Information Session Dates and Time**

August 20<sup>th</sup>, 2019

9:30am to 11:30am EST: Webinar Session

August 21<sup>st</sup>, 2019

2:00pm to 4:00pm EST: Webinar Session (Spanish)

August 27<sup>th</sup>, 2019

9:30am to 11:30am EST: Webinar Session (Spanish)

August 28<sup>th</sup>, 2019

2:00pm to 4:00pm EST: Webinar Session

**Have Questions?**

For additional information or to learn more, contact us here:

Molina Healthcare  
HHAExchange

1-855-322-4076 or [MFLProviderServices@MolinaHealthcare.com](mailto:MFLProviderServices@MolinaHealthcare.com)  
[www.hhaexchange.com/FL-SMMC](http://www.hhaexchange.com/FL-SMMC)

Sincerely,

Molina Healthcare  
Provider Networking Department