



Reporting Medicare Non-Compliance, and Fraud, Waste or Abuse

Molina Medicare contracted entities are required to report any potential issues of Medicare non-compliance or fraud, waste or abuse, within ten (10) days of discovery of the potential compliance issue.

In the event that the compliance issue has the potential to harm Molina Medicare members, the issue must be reported within one (1) working day of discovery.

Molina Medicare contracted entities may report issues through any of the following channels, though it is recommended to report compliance issues to the Medicare Compliance Officer via the Molina Healthcare Compliance Hotline:

- The contracted entity's staff person's immediate supervisor or manager;
- The contracted entity's Compliance Officer, if they have one; or
- The Molina Medicare Compliance Officer, via the Molina Healthcare Compliance Hotline

MOLINA HEALTHCARE COMPLIANCE HOTLINE:

Phone (toll-free 24/7 hotline): 1-866-606-3889

Web: <https://molinahealthcare.Alertline.com>

The Molina Medicare Compliance Program is available online at www.molinahealthcare.com in the "Health Care Professionals" webpage. First select the appropriate State located at the top of the webpage in the drop-down list, then scroll down to the bottom of the page and under "Health Care Professionals" select the appropriate Line of Business (either "Medicare" or "Dual Options"). Scroll down to the "Medicare Compliance Program" or "Medicare Compliance Training" menu to make your selection.