



PROVIDER MEMORANDUM

Date: March 5, 2020
Subject: Talking Points: COVID-19

Molina Healthcare, Inc. is monitoring COVID-19 developments on a daily basis.

Our Chief Medical Officer (CMO) at MHI, Dr. Jason Dees, is working closely with other CMOs at the health plan levels across the country to ensure that we are prepared to assist our members and providers.

Key Facts:

- There are no changes to our prior authorization process at this time.
- Visits for our members to primary care provider offices or the ER do not require prior authorization.
- Our inpatient prior authorization process remains the same.

We encourage you to monitor the CDC website (<https://www.cdc.gov/coronavirus/2019-ncov/index.html>) for additional clinical information.

We will update you of any changes as things change with this rapidly developing public health matter.

Please call MHNY Provider Services at (844)-879-4509 with any questions or concerns.

Sincerely,

***Provider Relations Team,
Molina Healthcare of New York, Inc.***