# Information for Molina Medicare Advantage HMOs
## ***Seventh Communication***

**The Centers for Medicare & Medicaid Services (CMS) continues to release guidance for health care providers to follow during the National State of Emergency, during a disaster, or emergency related to Parts A/B, Part D and Supplemental Part C benefit access.**

*The following outlines key COVID-19 requirements and changes to Molina Medicare's business rules as a result of the national public health emergency period. **Please note: This is an update to previous communication released on April 28, 2020, regarding Expanded Telehealth benefits.** The following is the* <u>*seventh*</u> *of ongoing communications to summarize Molina Medicare changes to provide ease of access to care for your patients and our members.*

## UPDATE TO PREVIOUS COMMUNICATION RELEASED 4/28/20

## Expanded Telehealth Benefits

*Related to [3/20/2020 HPMS Memo](#) & [Telehealth toolkit](#); [4/21/2020 HPMS Memo](#); [Telehealth Video: Medicare Coverage and Payment of Virtual Services](#); [Federal Register Interim Final Rule](#)*

With the recent addition of telehealth as an opportunity to care for our members, there has been a lot of confusion about billing for services.

For Medicare, providers have two main choices in how they bill for telehealth.

- CMS is recommending practitioners who bill for Medicare telehealth services to ***<u>report the POS code that would have been reported had the service been furnished in person</u>***. For this methodology, the modifier 95 should be added to claim lines that describe services furnished via telehealth.

  *Ex.: CMS says that providers who usually render services in the office should use POS code 11 for their telehealth services during COVID-19 (along with modifier 95). By doing this, the practitioner will also get paid the non-facility (Office) expense (same as a face to face visit).*

- Secondly, CMS is maintaining the methodology of *'facility payment rate'* for services billed using the general telehealth POS code 02, should practitioners choose to maintain their current billing practices for Medicare telehealth during the COVID-19 pandemic.

It is important that all telehealth claims other than POS 2, use the modifier 95.

If you have questions, please contact Molina Healthcare at (855) 322-4076.
Thank you for your continued care to our members!
Molina Healthcare of Florida

The following grid reflects common HCPCS/CPT codes used for practitioner visits. Remember that a modifier 95 code should be used for all telehealth related codes.

| TYPE OF SERVICE | WHAT IS THE SERVICE? | HCPCS/CPT CODE | Patient Relationship with Provider |
|---|---|---|---|
| **MEDICARE TELEHEALTH VISITS** | A visit with a provider that uses telecommunication systems between a provider and a patient. | Common telehealth services include:<br>• 99201-99215 (Office or other outpatient visits)<br>• G0425–G0427 (Telehealth consultations, emergency department or initial inpatient)<br>• G0406–G0408 (Follow-up inpatient telehealth consultations furnished to beneficiaries in hospitals or SNFs)<br>For a complete list:<br>https://www.cms.gov/Medicare/Medicare-General-Information/Telehealth/Telehealth-Codes | For new* or established patients.<br><br>*To the extent the 1135 waiver requires an established relationship, HHS will not conduct audits to ensure that such a prior relationship existed for claims submitted during this public health emergency |
| **VIRTUAL CHECK-IN** | A brief (5-10 minutes) check in with your practitioner via telephone or other telecommunications device to decide whether an office visit or other service is needed. A remote evaluation of recorded video and/or images submitted by an established patient. | • HCPCS code G2012<br>• HCPCS code G2010 | For established patients. |
| **E-VISITS** | A communication between a patient and their provider through an online patient portal. | • 99421<br>• 99422<br>• 99423<br>• G2061<br>• G2062<br>• G2063 | For established patients. |

*Source: CMS Telehealth toolkit*

Molina Healthcare is monitoring COVID-19 developments daily. We will update you as things change and encourage you to monitor the CDC website: https://www.cdc.gov/coronavirus/2019-ncov/index.html

Additional COVID-19 Emergency and Disaster Guidance is published on the CMS website at the following link: https://www.cms.gov/files/document/hpms-memo-covid-information-plans.pdf

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