

Provider Memorandum

New Sessions Featured in Provider Education Series Schedule

Molina Healthcare of Illinois (Molina) has released the [Provider Education Series lineup for 2021](#). As you know, our Provider Network Managers conduct several webinars each month on important topics that **help you interact with us smoothly, reduce errors, and expedite claims**. Many updated sessions from our classic lineup will return, including Provider Orientation, Roster Training, Hospital Billing, Physician Billing, and others.

We reached out to providers last year to ask what training **you** would like to see on the calendar—and we listened. At your request, Molina has added a number of new sessions with topics like:

- Billing (HCBS, Hospital, and other specialties).
- Appeals & Grievances Processes.
- Town Hall for CMHCs.
- Redeterminations.
- Utilization Management Processes.
- And more.

The next session is coming up fast—Roster Training on Monday, March 1, where you will learn how and when to make updates, how to avoid common mistakes, and much more. [Register now](#).

You can find [details and registration information](#) on the Molina website under the [Communications tab](#). Please review the schedule and click the adjacent links to register. Ask your Provider Network Manager for recommendations. We look forward to a healthy and productive year with you.

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit [Molina's Service Area](#) page at MolinaHealthcare.com.

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox. Join Molina's provider email list. [Click here](#) to get started.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.