

Provider Memorandum

Recent MMP COVID Policy Update On Hold

On October 20, 2021, Molina Healthcare of Illinois (Molina) made a mandatory critical update to the MMP/Duals Provider Manual in compliance with Executive Order 14042—Ensuring Adequate COVID safety protocols for federal contractors. Reference [this provider memo](#) for details. This does not impact the Medicaid line of business.

Since the update was issued, a legal challenge has put that order on hold. As a result, the requirements in EO 14042 are also on hold. **Note:** This requirement could be reinstated on short notice based on further court decisions. We will communicate developments as they become available.

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit [Molina's Service Area](#) page at MolinaHealthcare.com.

Availity Provider Portal

We continue our transition to the Molina Availity Provider Portal, a tool that streamlines your claims management, authorizations, and eligibility/benefit verification. Are you registered yet? [Click here](#) to get started.

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox. [Click here](#) to join Molina's provider email list.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.