

# **Provider Memorandum**

## Secure Critical Updates for You and Your Colleagues

Molina Healthcare of Illinois (Molina) encourages all providers and staff to <u>register for our emails</u>. After you sign up, critical news and information will be delivered straight to your inbox.

#### What Types of Things Does Molina Email to Providers?

- Prior Auth Codification lists.
- Regulatory changes and updates.
- Educational opportunities, such as webinars.
- Critical bulletins.
- Rate and Fee Schedule updates.
- Plan information.
- Quarterly Provider Newsletter.
- COVID updates.

#### Why Sign Up for Molina Provider Emails?

- Stay Compliant—Get directives distributed to Molina by the Centers for Medicare & Medicaid Services (CMS), the Illinois Department of Healthcare and Family Services (HFS), and other regulatory bodies.
- Educate Your Staff—Learn about upcoming webinars that will assist with claims, billing, authorizations, and other critical admin functions.
- Stay Up To Date—Receive news and updates about the Medicaid and MMP (Duals) lines of business, including provider incentive programs and expansion details.
- Save Time—Spend less time searching, as essential information comes directly to you.
- **Save Work-Hours**—Keep admin staff updated on correct procedures and codes with announcements that land right in their inbox.

## Who Should Register for These Emails?

- All Molina providers and their staff members—The emails contain valuable information for both medical and administrative personnel.
- <u>Sign Up For Molina Provider Emails</u>—and have everyone in your organization register as well.

## **Questions?**

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at <u>MHILProviderNetworkManagement@MolinaHealthcare.com</u>. For help identifying your Provider Network Manager, visit <u>Molina's Service Area</u> page at <u>MolinaHealthcare.com</u>.

## **Get Critical Updates**

Receive news and updates about Molina services and plan requirements delivered straight to your inbox. Join Molina's provider email list. <u>Click here</u> to get started.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.