

Provider Memorandum

Molina's Vision Service Vendor to Change on August 1, 2021

To provide improved service to our members, Molina Healthcare of Illinois (Molina) will be moving from March Vision to Avesis ([Avesis.com](https://www.avesis.com)) beginning on August 1, 2021. Avesis has been our provider partner for the dental care of our members since 2013.

Benefits will remain the same for members. Through Avesis, Molina will cover basic/routine vision care, including vision exams, a selection of eyeglasses (frames and lenses), diabetic retinal exams, and glaucoma screening. Members don't need Prior Authorization or referrals to schedule an appointment.

Avesis Call Center

The phone numbers members use for Avesis will remain the same. Now they will cover both dental and vision services: **Medicaid (866) 857-8124, Medicare-Medicaid Program (MMP) (855) 704-0433**. Providers may also use these numbers to help book eyecare appointments for members; simply select "provider" at the first prompt.

Avesis Vision will begin taking calls for Molina member appointments on Monday, August 2. The last calls being handled by March Vision will be on July 30.

Join the Network

We encourage eyecare providers to contract with Avesis as we continually strive to eliminate gaps in care. Contact Avesis Provider Services at **(855) 214-6777** or EyeCareServicesCredentialing@avesis.com. You can also start the process on [Avesis' Provider Contracting page](#).

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit [Molina's Service Area](#) page at [MolinaHealthcare.com](https://www.MolinaHealthcare.com).

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox. Join Molina's provider email list. [Click here](#) to get started.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.