

July 31, 2022

Provider Memorandum

Partnering With ProgenyHealth for NICU Services Starting October 1, 2022

Molina Healthcare of Illinois (Molina) is pleased to announce a partnership with ProgenyHealth, a company that specializes in neonatal Care Management (CM) and Utilization Management (UM) services.

ProgenyHealth's CM and UM programs will enhance services to our members and support our mission to make a lasting difference in members' lives by improving their health and well-being.

Beginning October 1, 2022, ProgenyHealth will assume CM and UM operations for Molina's NICU families. ProgenyHealth's Neonatologists, Pediatricians, and Neonatal Nurse Care Managers will work closely with Molina members—as well as their attending physicians and nurses—to promote healthy outcomes for premature and medically complex newborns.

What It Means for Providers and Families

- ProgenyHealth will serve as a liaison for Molina, providing inpatient review services and assisting with the discharge planning process to ensure a smooth transition to the home setting.
- Providers will notify ProgenyHealth's UM team directly of any Molina of infants admitted to a NICU or special care nursery.
- A dedicated team of subspecialists at ProgenyHealth will support Level of Care reviews.
- Providers will have the support of a team that has been specializing in the complexity of managing infants in the NICU since 2003.
- Families will have a Dedicated Case Manager who will provide support and education.
- Families will have access to an extensive online library and an on-call Progeny staff member available 24/7 year-round.

This partnership is a collaborative and proactive approach to Care Management that supports the timely and safe discharge to home for the best possible outcome.

Notification Process

Your process for notifying Molina of infants admitted to a NICU or special care nursery will change on October 1, 2022.

You will notify ProgenyHealth's UM team **directly** of admissions via **secure online fax at (888) 817-3624**. Progeny's clinical staff will contact your designated staff to perform Utilization Management, Care Management, and discharge planning throughout the inpatient stay.

To learn more about ProgenyHealth's services, call (888) 832-2006 or visit progenyhealth.com. Plus, look for upcoming provider training opportunities that will be scheduled prior to the October 1 effective date.

Thank you for your partnership in caring for Molina members.

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit [Molina's Service Area](#) page at MolinaHealthcare.com.

Availity Provider Portal

We continue our transition to the Molina Availity Provider Portal, a tool that streamlines your claims management, authorizations, and eligibility/benefit verification. Are you registered? [Click here](#).

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to join Molina's provider email list.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.