Provider Memorandum

No New Users for Molina's Legacy Provider Portal Starting March 1, 2022

Molina Healthcare of Illinois (Molina) informs all providers that as of **March 1, 2022**, the Molina Legacy Provider Portal will no longer accept new user registrations. Additionally, later this year, Legacy Portal login will be disabled.
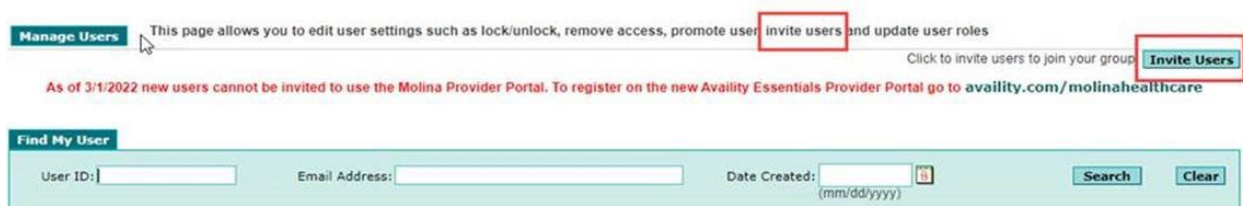
Important: We highly encourage providers to sign up for our Availity Provider Portal as soon as possible to avoid disruptions with your processes.

Providers and staff should register for the Availity Portal at the Molina Healthcare/Availity Portal page. Going forward, you should only log in using the Availity Portal. Once registered, you and your staff will have **access to all portal functionalities**, plus you will enjoy these benefits:

- You save time, money, and work-hours by using the Availity Portal.
- Portal transactions are faster than the Legacy Portal, faxing, or calling Molina.
- Claims reach our Claims Processors more quickly, so the transactions are completed more quickly.
- PA requests reach us and are reviewed more quickly, which means more timely care for members.
- You can do business with multiple payers in Availity, increasing your staff's efficiency.

What Users Can Expect

Registered users will no longer be able to invite new users to the account. The button called "Invite Users" will be disabled and removed as indicated in red:

New users **will have access to all Portal functionality** by registering for and logging in with Molina's Availity Provider Portal. **All** current Portal functionality can be accessed by logging in via the Availity Provider Portal.

Learn the Availity Portal

You and your staff are invited to register for the next live collaborative training session with Molina and Availity on Monday, March 14, 2022. Additional training dates are currently being scheduled.

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit Molina's Service Area page at MolinaHealthcare.com.

Availity Provider Portal

We continue our transition to the Molina Availity Provider Portal, a tool that streamlines your claims management, authorizations, and eligibility/benefit verification. Are you registered? Click here.

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! Click here to join Molina's provider email list.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.