Provider Memorandum

Reminder: CAP and GAP Specialty Telehealth Registration

Molina Healthcare of Illinois (Molina) is reminding providers of registration requirements to provide psychiatric telehealth services to members. Providers **must** be registered for either Child and Adult Psychiatry (CAP) or General Adult Psychiatry (GAP) psychiatric subspecialty through the IMPACT system to submit claims for telepsychiatry services listed below.

The Department of Healthcare and Family Services (HFS) allows Encounter Clinics (provider type 040, 043, or 048) to provide psychiatric telehealth services. However, physicians (provider type 010) are allowed **only** if they are registered for the CAP/GAP subspecialty in IMPACT.

The claim will generate an error if the procedure code is billed within CPT code range 90791 through 90899 (excluding CPT code 90853) with modifier GT, and provider type is **not** 010, 040, 043, or 048.

How Do I Register for CAP/GAP Telehealth?

An indicator is available in the IMPACT system for both CAP and GAP. This indicator is added when the provider answers "YES" to the checklist question on the enrollment. Once the indicator is added to the IMPACT enrollment, it will then add the appropriate specialty code in the legacy system.

Providers should contact HFS directly at **(877) 782-5565** or visit the website www2.illinois.gov/hfs/impact.

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit Molina's Service Area page at MolinaHealthcare.com.

Availity Provider Portal

We continue our transition to the Molina Availity Provider Portal, a tool that streamlines your claims management, authorizations, and eligibility/benefit verification. Are you registered? Click here.

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! Click here to join Molina's provider email list.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.