

Provider Memorandum

Availity SSO Roadmap

Molina Healthcare of Illinois (Molina) is getting closer to full Availity Portal functionality. Additional enhancements will be added throughout 2022. **Note:** These enhancements will save time for you and your staff because you can do more in the Portal without having to use Molina's Call Center.

Availity SSO

All Provider Portal functionality—both new and existing—is available by signing into the Portal **via Availity**. SSO stands for Single Sign On, a term meaning you log in through Availity to access the functions still located in the Legacy Portal.

Remember that no new users can register for the Legacy Portal. Later this year, existing users will no longer be able to log in through the Legacy Portal. **Therefore, we urge you to begin using the Availity Portal now.**

Upcoming Enhancements

A number of enhancements are scheduled to roll out over the next year, which will lead to the inevitable decommissioning of Molina's Legacy Portal. Here are a few upcoming improvements:

- Enhanced Eligibility and Benefits module—It will be easier and quicker to find the new E&B interface benefit information you need.
- Forms and templates—Quick entry forms and templates for claims.
- Claim attachments—An expanded view of claim activity with better messaging and the ability to submit attachments electronically.
- Real-time authorization approvals—Real-time approvals on authorization requests for certain services.
- Automatic PA requirement checks—Verify instantly if PA is required.

More enhancements are outlined in this [Availity Functionality Roadmap information sheet](#).

Need Tech Help?

For assistance using the Availity Portal, call the Availity Help Desk from 7 a.m. to 7 p.m. Central Time at **(800) 282-4548**.

Also, you and your staff are invited to attend one of our informative Availity Portal training sessions, where you will learn how to use Availity to continue to accessing Legacy Portal functions.

- April—Wednesday, April 20 at 1 p.m. [Register](#)
- May—Wednesday, May 18 at 9 a.m. [Register](#)
- June—Wednesday, June 22 at 1 p.m. [Register](#)

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit [Molina's Service Area](#) page at MolinaHealthcare.com.

Availity Provider Portal

We continue our transition to Molina's Availity Provider Portal, a tool that streamlines your claims management, authorizations, and eligibility/benefit verification. Are you registered? [Click here](#).

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to join Molina Healthcare of Illinois' provider email list.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.