

# Provider Memorandum

## 2022 Bonuses for Safety Net Facilities—Member Follow-Up Care

Molina Healthcare of Illinois (Molina) is committed to the provision of high-quality care and services for our members, and we are pleased to introduce an Incentive Program for a key Behavioral Health (BH) quality-of-life performance measure in Illinois.

- Follow-Up After Hospitalization for Mental Illness Measures (FUH):
  - Facilities linking discharged Molina members to a follow-up visit within the seven-day window of the FUH measure will be paid a **\$1,000 bonus** per member who keeps the visit.

Through the end of 2022, Safety Net facilities that link Molina members to compliant follow-up appointments within the seven-day time frame will be entitled to one or more bonus payments, which will be paid on a quarterly basis. **Note:** The program only applies to **Safety Net facilities**, [as defined by HFS](#).

The 2022 Behavioral Health Safety Net Incentive Program payments are **in addition to other Molina Incentive Programs**.

**Important:** In order to receive this incentive, providers must use the correct procedural and diagnosis codes when filing the claim. Providers are encouraged to review the Tip Sheet **referenced below** for full measure and coding requirements. Molina reserves the right to modify this program.

Molina is committed to ensuring the best possible care for our members and supports the Department of Healthcare and Family Services' (HFS) commitment to making sure that Illinoisans who have Behavioral Health concerns are given the follow-up care and treatment they need.

### Resources

Refer to the [FUH Program Flier](#) for details. For the **FUH Tip Sheet**, visit [availability.com/molinahealthcare](https://availability.com/molinahealthcare), log in, select "Forms" from the menu, and scroll down to the "FUH Follow-Up" link. The PDF will open in your browser.

### Questions?

We're here to help! Contact the Quality team via email at [quality-healthcampaigns@molinahealthcare.com](mailto:quality-healthcampaigns@molinahealthcare.com). For help identifying your Quality Improvement contact, visit [Molina's Service Area Map](#).

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**Note:** Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.