



As a participating Molina Healthcare of Florida (“Molina”) provider that offers Telehealth Medicine, you must meet the following requirements:

- Have available Fraud, Waste and Abuse Policies and Procedures specific to Telehealth Medicine
- Maintain medical records documentation for each telehealth visit
- Have available Audio/Video Equipment (real time 2-way audio/video live communication only)
- Comply with HIPAA and Privacy Laws
- Equipment and operations must comply with technical safeguards in 45 CFR 164.312
- Provide training to clinical personnel on Telehealth Requirements

The Telehealth Medicine Requirements can be found in the Provider Handbook at www.molinahealthcare.com.

Please sign this form as evidence that you have read, understand and comply with the Telehealth Medicine Requirements defined in Molina’s Provider Handbook.

You may fax the completed form to (562) 499-0719, or email it to MFLProviderServices@MolinaHealthcare.com. For additional information about Telehealth Medicine, please contact Molina’s Provider Services Department at (855) 322-4076.

Sincerely,

Provider Services Department
Molina Healthcare of Florida

Telehealth Medicine Requirements 2020

Print Provider Name

Provider NPI

Print Clinic/Practice Name

Signature

Date