

Duplicate Claim Reimbursement Policy

Purpose

This policy is intended to ensure correct provider reimbursement and serves only as a general resource regarding Passport by Molina Healthcare reimbursement policy for the services described in this policy. It is not intended to address every aspect of a reimbursement situation, nor is it intended to impact care decisions. This policy was developed using nationally accepted industry standards and coding principles. In the event of a conflict, federal and state guidelines, as applicable, as well as the member's benefit plan document supersede the information in this policy. Additionally, to the extent there are any conflicts between this policy and the provider contract language, the Provider contract language will prevail. Coverage may be mandated by applicable legal requirements of a State, the Federal government or the Centers for Medicare and Medicaid Services (CMS). References included were accurate at the time of policy approval. If there is a state exception, please refer to the state exception table listed below.

Overview

A duplicate claim is considered a claim or claim line that has been previously reimbursed for payment with the same NPI (National Provider Identification). Examples of duplicate claims criteria consist of the following: same date, same network provider, same service, or any combination of these criteria.

Policy

This policy states that only one claim would be expected to be reported for the same date of service and same National Provider Identifier (NPI), regardless of Tax ID or Provider ID; else it is considered a duplicate claim. Duplicate claims/claim lines will be verified against paid claims in the members history and if the claim/claim lines are determined to be a duplicate the duplicate claims/claim Lines will be denied. This policy is reflective of our system configuration and is aligned with Federal and state regulations. Duplicate claims are not reimbursable.

Reimbursement

1. Passport by Molina Healthcare will not approve duplicate claims for the exact same service with the same NPI, Tax ID or Provider ID.
2. Passport by Molina Healthcare will pay the first claim that is approved and deny subsequent claims for the same date of service and the same NPI.

Reference

CMS

[0064 - Facility Duplicate Claims | CMS](#)

[0072 - Outpatient Service Overlapping or During an Inpatient Stay: Duplicate Payments | CMS](#)

[0084-Cataract Removal: Duplicate Payment | CMS](#)

[0091 - Duplicate Claims- Professional Services | CMS](#)

[Article - Billing and Coding: Repeat or Duplicate Services on the Same Day \(A53482\) \(cms.gov\)](#)

Supplemental Information

Definitions

Term	Definition
CMS	Center for Medicare and Medicaid
NPI	National Provider Identifier

Documentation History

Type	Date	Action
Effective Date	11/03/2022	New Policy
Revised Date		