



December 30, 2021

Re: Assembly Bill 1203 (AB1203) & Assembly Bill 235 (AB235)

Dear Administrator,

Molina Healthcare of California (MHC) is committed to providing quality health care services to our members.

Effective January 1, 2009, AB1203 requires a non-contracted hospital to contact a patient's health plan for authorization prior to providing post-stabilization care to a patient following an emergency condition. In addition, effective January 1, 2010, AB 235 requires hospitals to notify health care service plans if a patient is transferred during a psychiatric admission. This notification serves as a reminder of these requirements.

With limited exception, post stabilization requests occur at the time when it is deemed appropriate for the member to be admitted, which usually occurs in close proximity to the time emergency services are rendered. MHC provides 24-hour access to members and providers, so that they can obtain timely authorization for medically necessary post stabilization services as cited in Sections 1262.8(i) and 1371.4(a). MHC responds to incoming telephonic and fax requests from the hospital for post stabilization services through the Emergency Department Support Unit (EDSU), as described below, consistent with the requirements of Section 1371.4(j) Contact with the EDSU will be considered a formal request that requires a determination for post-stabilization services and will be responded to within thirty (30) minutes. Please contact us to request authorization or notify when a patient is transferred during a psychiatric admission.

For EDSU, **please call:** (844) 9-MOLINA or (844) 966-5462

Fax clinical documentation to (877) MOLINA-5 or (877) 665-4625

Molina Healthcare of California requires the diagnosis and other relevant clinical information necessary to make a decision to authorize post-stabilization care. Notifications of admissions received from all hospitals outside of the post stabilization EDSU fax, where the hospital is not expecting a post stabilization admission determination communicated back within 30 minutes, will follow standard UM timeframes. Observation stays up to 72 hours do not require prior authorization and can be billed directly to Molina along with any related charges. Those scenarios where an observation stay needs to be converted to an inpatient stay should follow the standard Molina UM process.

Molina Healthcare of California appreciates your cooperation and support in forwarding the aforementioned information to applicable hospital staff members. If you have any questions during Business Hours: M-F – 8:30 AM – 5:30 PM, please contact Utilization Management at 1-844-557-8434. For after working hours, weekends, and holidays, call 1-844-966-5462.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jennifer Eisberg'.

Jennifer Eisberg
Vice President of Network Management & Operations
Molina Healthcare of California